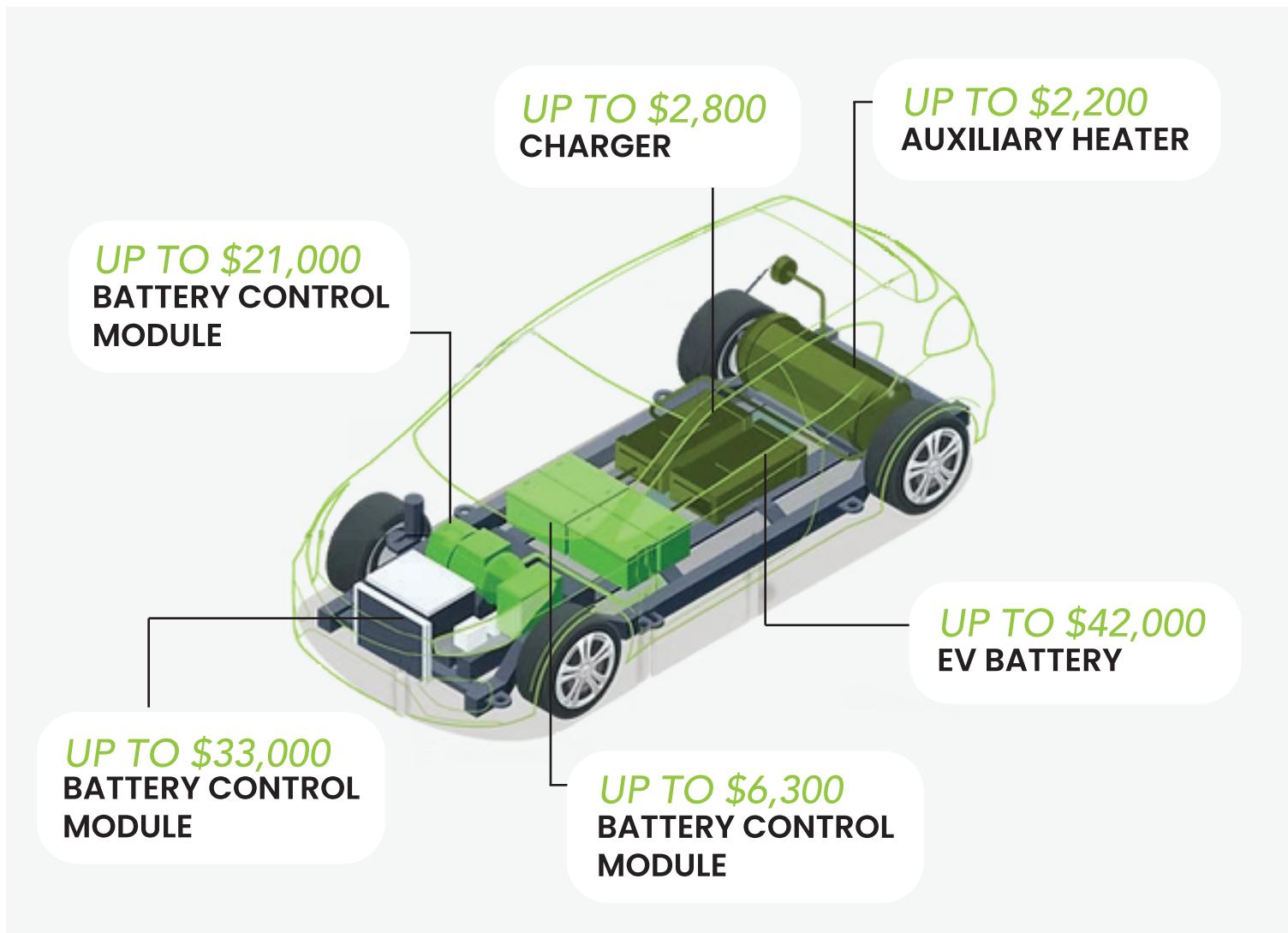


YOU MAY SAVE ON EV MAINTENANCE...

BUT, REPAIRS WILL COST YOU MORE.

EV-ASSURE[®]
ELECTRIC VEHICLE SERVICE CONTRACT



EV REPAIRS REQUIRE AN AVERAGE OF 1.5X LABOR HOURS

REPAIRS TEND TO BE
MORE DIFFICULT TO
DIAGNOSE

EV LABOR RATES AVERAGE 1.3X HIGHER

TECHNICIANS REQUIRE
MORE TRAINING &
CERTIFICATIONS

EV REPAIRS ARE AN AVERAGE OF 2.3X MORE EXPENSIVE

WITH FEWER QUALIFIED
SERVICE CENTERS

ADDITIONAL BENEFITS:

Every EV-Assure plan includes additional benefits to help you beyond repairing the vehicle. Whether you are stranded on the side of the road, or need to get around while your vehicle is in the shop, We are here for you.



24 HOUR ROADSIDE ASSISTANCE

If your vehicle is broken down or you are stranded, 24 hour roadside assistance is included in your coverage for towing and lock out services. See contract for details.



RENTAL BENEFIT

While your vehicle is in the shop, you will be reimbursed \$50 per day for up to 5 days to cover your rental car. See contract for details.



LIMP ALONG COVERAGE

If your vehicle is broken down due to a dead battery, a service will come to your location and charge your battery enough to drive 20 miles. See contract for details. Subject to availability.



BATTERY RECYCLING

We have established a long-term partnership with OZOP & Cirba Solutions, the leading provider of battery management and materials processing services for end-of-life batteries and gigafactory manufacturing scrap. With this strategic alliance, We are now able to offer a comprehensive battery recycling program to an extensive network across the nation.

This program includes the prompt pick-up and removal of EV batteries within the 15-day EPA regulation window, ensuring compliance with all relevant environmental regulations. We are committed to providing a sustainable solution to the challenges of battery disposal, while helping to further grow the EV Market for future generations.

COVERAGE



Any part that experiences a Breakdown during the contract term, except for any other parts specifically excluded in this Contract and/or listed in the What is Not Covered section of this Contract. Coverage provides payment/reimbursement for Costs authorized to repair or replace parts/ components that experience a breakdown, less your deductible amount, in accordance with all terms and conditions of this contract. Coverage for seals and gaskets is included ONLY in conjunction with a covered repair and cannot be the cause of the breakdown.

ANY EQUIPMENT NOT INSTALLED BY THE MANUFACTURER IS NOT COVERED. AS LISTED BELOW...

- Anti-theft systems
- Body panels
- Bolts/nuts/fasteners unless needed in conjunction with a covered repair.
- Brake lining & brake pads
- Coolant hoses & belts
- Drums & rotors except when damaged by a covered part
- Glass & any treatments or chemicals related to any glass
- Lenses
- Light bulbs, halogen bulbs or H.I.D. diodes
- Moldings/weather-strips
- Passive or active safety & restraint systems, & any sensors &/or components related to those systems.
- Paint
- Radio/speaker equipment
- Recreational vehicle equipment

- Remote controls, key fobs or keyless components
- Sealed beams
- Sheet metal/bumpers
- Shocks & struts
- Suspension air bags
- Telephones, satellite services or systems
- Televisions
- Tires/wheels/wheel covers
- Trim
- Upholstery/convertible & vinyl tops
- Video entertainment &/or gaming systems
- Wiper blades
- Any aftermarket part
- The components described in the vehicle's manufacturer's maintenance schedule when such components are repaired or replaced as part of routine or manufacturer-recommended maintenance

ADDITIONAL COVERAGE

Technology Group

The following Manufacturer-Installed components will be covered only if the Technology Group option is selected at the time of purchase and the appropriate surcharge is paid: DVD Players; Radio; CD Players; Video and Gaming Systems; Navigation Systems, Back-up Camera, Parking Sensors.

Coverage does not include any removable components such as Remote Controls, DVD or CDs. The maximum benefit allowed is \$2500 during the term of Your Service Contract.

Seals & Gaskets

Seals and Gaskets are covered ONLY in conjunction with a Covered Repair.

Note

Leaking or seepage of seals and gaskets is considered wear and tear and is not covered under this Service Contract.

OPTIONAL COVERAGE

Brake Pads/Shoes

You are eligible for the replacement of Brake Pads or Shoes only if the Brake Pads/Shoes option is selected at the time of purchase and the appropriate surcharge is paid. The maximum benefit allowed is \$100 during the term of Your Service Contract.

Wiper Blades

You are eligible for reimbursement for the following only if the Wiper Blades option is selected at the time of purchase and the appropriate surcharge is paid: two (2) services up to \$20 each for the replacement of Wiper Blades during the term of Your Service Contract. The maximum reimbursement available for this benefit is \$40 during the term of Your Service Contract.

Lights

You are eligible for reimbursement for the following only if the Lights option is selected at the time of purchase and the appropriate surcharge is paid: (1) the cost of an Alignment and replacement of Exterior Lamps & Bulbs with a maximum reimbursement of \$200 during the term of Your Service Contract. The maximum reimbursement available for these benefits is \$200 during the term of Your Service Contract.

SURCHARGES

MANDATORY:

EV-ASSURE
ELECTRIC VEHICLE SERVICE CONTRACT



1. 4 Wheel/All-Wheel Drive Coverage:

If Your Vehicle is equipped with 4 Wheel/All-Wheel Drive, the following components are covered: 4 Wheel Drive Actuator and Locking Hubs.



2. 1 Ton Vehicle:

If You have a vehicle with a one-ton gross vehicle weight capability, (GVW) an additional mandatory surcharge is applied.



3. Towing Package:

If Your Vehicle is equipped with a Manufacturer Installed Fifth Wheel or Gooseneck Hitch Tow package modification and Manufacturers towing specification are followed, an additional mandatory surcharge is applied.

No coverage is provided for components that were utilized to facilitate the vehicle's modification, including but not limited to the Hitch and its components. Proof of installation will be required.



4. Rideshare Coverage:

A ridesharing vehicle is defined as any vehicle being used in accordance with the definition provided in this Service Contract.



5. Commercial Use Coverage:

Commercial Use is defined as any vehicle being used in accordance with the definition provided in this Service Contract.

FAQS



"My existing Manufacturer's warranty does not cover rough road or other damage from potholes etc."

EV-Assure Extended Warranty includes Road Hazard Coverage. If the vehicle or battery is damaged as a result of hazardous roads, we've got it covered!

"What happens if my EV Battery fails?"

The cost of replacing an electric vehicle (EV) battery can be as high as \$30,000. With the EV-Assure EV VSC, you can have peace of mind knowing that your battery is covered in case of failure, and the old battery will be picked up and removed according to EPA regulations through their National EV Battery Recycling Program.

"My battery doesn't get the same mileage on a full charge as it did when I first bought it."

EV-Assure covers battery degradation starting at 70% on new or pre-owned vehicles as long as battery has above 80% of original range upon purchase.

"Range anxiety is my number one fear, I don't want to be stuck on the side of the road without power."

EV-Assure offers 24-hour roadside assistance with towing, as well as road side charging in select cities to give you the charge you need to get to your closest charging station. Roadside assistance will tow the customer to a charging station.

Presented by:



EV-Assure is backed by an insurance company that is rated A by A.M. Best for inquiries, please contact:



Royal Administrative Services, Inc.
51 Mill Street, Building F Phone: 800.871.0467
Hanover, MA 02339 Fax: 781.261.2522

www.RoyalAdmin.com Florida license '60109

Electric vehicle battery coverage provided by:



This brochure is not a contract. Be sure to read a contract for coverage information, including limitations, exclusions and terms and conditions. Certain conditions and components are excluded, such as inadequate maintenance of the vehicle, corrosion, and parts designed for limited life such as bulbs, filters and brake pads. See the exclusion section of the service contract for complete details.

